



Connect. Communicate. Collaborate.

3CX Phone System

## ➤ Reduce Call costs with Free Calls to UK Landlines and Mobiles

With 3CX you can use SIP to make calls, our SIP Trunks include 5000 minutes per channel to UK Landlines and Mobiles and costs 50% of traditional ISDN.

## ➤ Reduce Line Costs with a Dedicated Voice IP Connection

Our voice connections are a direct replacement for ISDN and PSTN and Guarantee the quality of your call. These connections are lower cost than traditional connections if you have 2 or more lines.

## ➤ Increased Flexibility

SIP allows you to increase or decrease the number of voice channel within 48 hours without the need to install any physical connections.

## ➤ Work from Almost any Location

Can't get into the office or do you have home workers? No problem, a 3CX extension can be accessed using the free 3CX software for Windows, Mac, Android or iPhone from anywhere with a suitable internet connection. Physical phones can also be used remotely.

## ➤ No Extra License Cost for Additional Extensions

With 3CX there is no extra licensing costs for additional extensions. If you require an additional extension the only cost you will pay is the hardware cost for a phone and pricing starts at £55.00. If you don't need a phone, you can use the 3CX software client for Windows, Mac, Android or iPhone for free.



## Extensive Feature Set

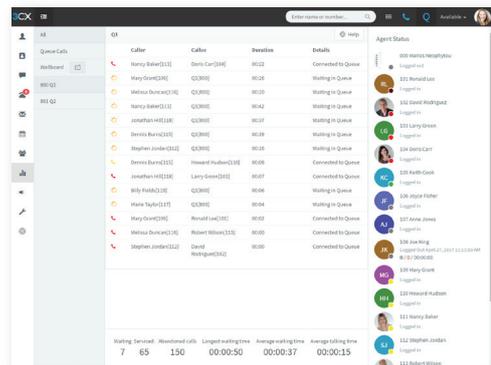
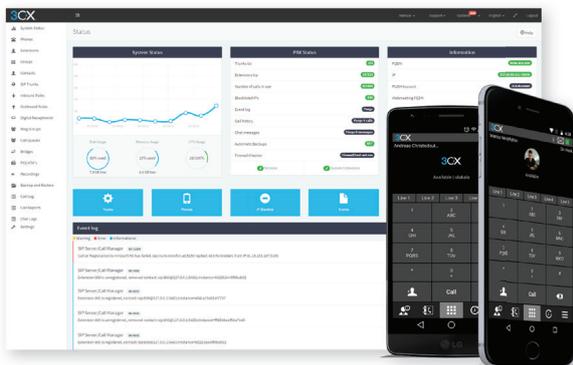
The 3CX feature set rivals any other system on the market and excels in several areas such as video calling and remote working. Features include but are not limited to: Auto Attendant, Conference Calling, Web Conference, Presence, Instance Messaging, Chat, Voicemail, Call Queuing, Call Reporting, Call Logging, Call Recording, Intercom, Paging, Fax Server, Fax to Email, Video Calling, Video Conference, CRM Integration, Mobile Working, Contact Centre. Software Client for Windows, Mac, Android, iPhone.

## Fixed Costs – Including Support and Management

When you buy 3CX from NCI it comes as a managed service at a fixed cost. This includes help desk support, ongoing maintenance and management.

## Reliability

When a traditional ISDN connection goes down it can be down for days rather than hours. With traditional line such as ISDN and PSTN you are completely reliant on the line provider and BT Openreach to provide a resolution or to implement expensive call forwarding options. Our 3CX system can use SIP which comes with in-built resilience features, this includes capabilities to automatic failover to a different number, redirection of calls to different hunt groups, office locations or even mobiles. As a temporary measure we can even route calls over the internet. The phone system is completely portable and can be run on-premise or in the cloud and provides a greater range of options that can be implemented quickly for disaster recovery.



## Ready to Take Control of your PBX?

For more information on 3CX please email us at [sales@ncitech.co.uk](mailto:sales@ncitech.co.uk) or call 01326 379 497