



The support package supplied by NCI has provided us with peace of mind that all aspects of the IT infrastructure are covered and that support is on hand when needed. We have confidence the network is secure and that the data is being backed up regularly.

The smooth transition between IT Companies and the response times of any issues that have arisen, have proven that choosing NCI was the right decision to make. We would highly recommend NCI and the services they provide to anyone looking for support in this area.



Rachel Silvester
Finance Manager
Carn Brea Leisure



Our Success Story

Proactive IT support goes swimmingly for Carn Brea Leisure Centre!

► Summary

Carn Brea Leisure Centre Trust is a vibrant leisure centre in the heart of West Cornwall, and is run as an independent Charitable Trust. They facilitate a range of activities including swimming, fitness classes, indoor sports, a gymnasium and an 8-lane, all-weather athletics track plus, a cafe and conference centre.

The trust were looking for reliable and proactive IT support to ensure technical expertise was on-hand when they needed it so they could focus on providing great customer service and leisure activities that are in high demand, throughout the year.

How NCI Supported Carn Brea Leisure Centre

ProSupport Services - proactive IT Support for infrastructure and technical assistance on-hand for key personnel and their PC's

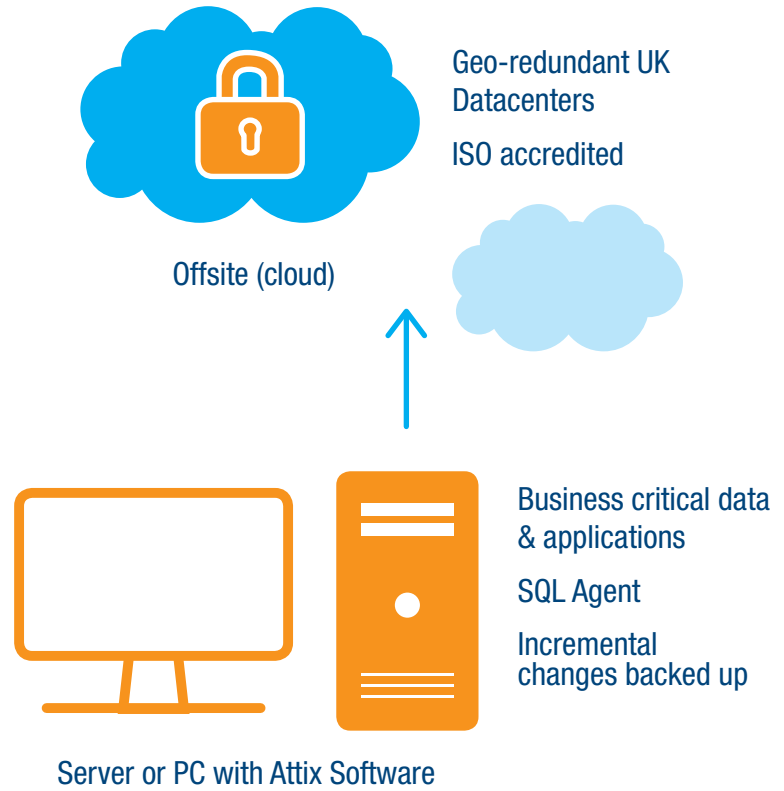
Online Backup - protect and secure data with off-site storage, 24/7 monitoring and quick access to minimise any business downtime

The Technologies

- PROsupport Contract
- Online Backup



How Online Backup Works



NCI was founded in February 2004, by Directors Andy Trish, Chris Penrose and John Andrew, with a vision to provide great IT support to the local community. Over the last decade, the company has grown considerably and is now a 30 strong team of passionate and dedicated professionals delivering IT solutions to businesses and schools across the UK.

NCI continually strive to improve their services and increase customer satisfaction. Years of experience working closely with small and medium sized businesses and schools have led NCI to develop products and services that empower their customers to progress and lead the way.



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